

Welcome to

The Anaheim Union High School District's Parent Portal

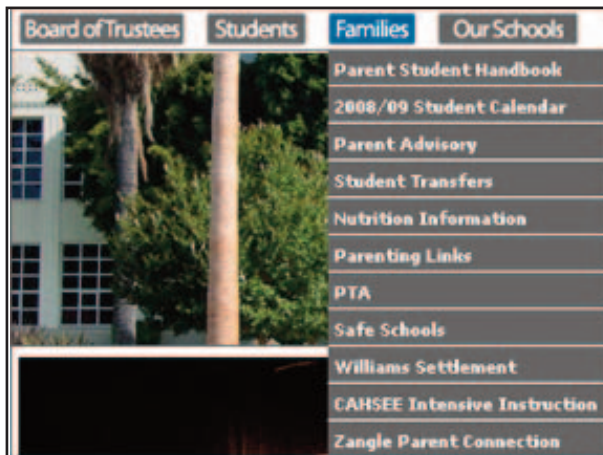


Using a confidential PIN (Personal Identification Number) and password, parents can connect to the school district's student database and view their child's information.

REGARDING "POP-UP ADS AND AOL/MOZILLA/FIREFOX:

Pop-Up Ads must not be blocked from the Parent Portal website.
AOL Users must open Internet Explorer or Safari in a separate window.
Parent Portal may NOT open using the AOL, Mozilla, or FireFox browsers.
[REFER TO THE FAQs FOR MORE INFORMATION](#)

To log onto the Parent Portal from District Website



Go to www.auhsd.us, click on "Families," then go to "Zangle Parent Connection" tab

From a computer with Internet access, open the web browser and follow the instructions below.

1. Enter the following URL address:

<http://zangle.auhsd.us/parentconnect/>

2. Enter PIN and Password, click Logon:

PIN: This is a unique number assigned to each contact randomly by the computer. Your PIN **cannot** be changed.

Password: Use the assigned default password for your first logon. Passwords are **CASE SENSITIVE**. It is strongly suggested that you change your password the first time you connect (see *Account Maintenance* instructions below).

A screenshot of the login page for the Parent Connection portal. The page has a white background with the "zangle ParentConnection" logo at the top. Below the logo, there is a copyright notice: "Copyright ©2000-2009 C Innovation, Inc. All Rights Reserved." In the center, there is a login form with two input fields: "PIN" and "Password". Below the input fields are two buttons: "Logon" and "Reset". The entire login form is enclosed in a blue border.

3. Navigate to learn the site

Located in the upper right corner of the web page.

Signed In: 2/2/2009 8:20:05 AM

[Account](#) [Email Notifications](#) [Help](#) [About](#) [Sign Out](#)

Account Maintenance

The Account Maintenance dialog box enables you to change or edit your password. It also gives you an opportunity to add your home or work email address, which will add you to the district database for future communications. Your email addresses will not be distributed outside the district.

Help

Use the help link to answer any questions about the website.

Using Zangle ParentConnection

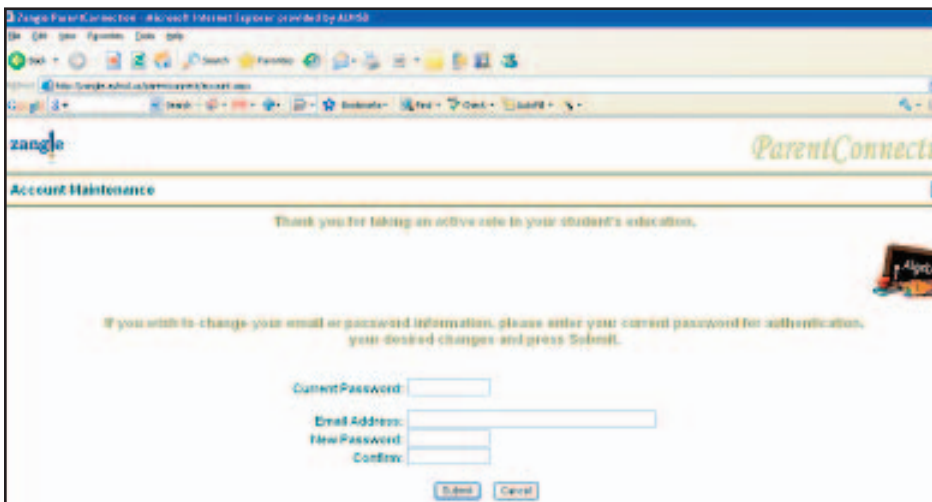
Introduction to ParentConnection

Zangle ParentConnection is a web application providing parents with read-only access to Zangle student data over the Internet. Using a confidential PIN number and password, parents can connect to the district database and view their children's data, such as progress reports, attendance records, homework assignments, report cards, transcripts, test history, cafeteria records, classroom news, and more. (Schools will decide on a track-by-track basis what student data will be viewable.)

ParentConnection allows the parent to view, in one session, data on all their enrolled dependents in the same district, across multiple school sites.

Sign Out

When you are finished viewing information, please sign out. You will be automatically logged out of the Parent Portal if the site is inactive for **20 minutes**.



4. Navigate Student Data

Click the links on the left side of the screen to view different types of data for the selected student, such as demographics, attendance, etc. The currently selected link will be highlighted in white.

Refreshing data pages

Since data viewed in the Parent Portal is live, it may be updated in real time by the school while you are viewing the information. However, new data posted during a session will not be visible until the data page is refreshed. There are three ways to refresh a data page:

1. Click on a different link and then return to the original link.
2. Click the Refresh or Reload button in your browser.
3. Press the F5 function key on the keyboard.



Parent Portal

FREQUENTLY ASKED QUESTIONS

Why do I get the "Thank you for being involved..." screen every time I logon?

This is probably due to the set up of your Internet browser, which may be preventing the Parent Portal from functioning properly. You can change this setup through these options:

- *Windows XP users: Service Pack 2 includes a Pop-Up blocker for Internet Explorer that is turned ON by default. You may enable Pop-Ups from the Parent Portal site by adding the URL to the "Address of Web site to allow" box (Tools...Pop-Up Blocker...Pop-Up Blocker Settings menu option).*
- *All Users: Check your security settings and look for multiple Pop-Up Blockers. Pop-Up windows must be allowed. See the Help menu of your Internet browser for instructions. To access the Help menu, type in "Enabling pop-ups" and search for the solution. Follow the directions as given.*

Why does it say "No Information to Display" after I click Logon and select my child's name?

You may need to delete the temporary Internet files. On your Internet browser menu bar, select Tools...Internet Options...General...Temporary Internet Files...Delete Files.

Why do I get an "...authentication error..." message after I click Logon?

You may need to delete the temporary Internet files. On your Internet browser menu bar, select Tools...Internet Options...General...Temporary Internet Files...Delete Files.

Is there some way to change my PIN?

Unfortunately, no. The PIN (Personal Identification Number) is generated by the student database computer system. There is no way to change that number.

Who do I contact if I forget my PIN or my password?

Please contact your child's school. Front-office personnel will have access to look up your PIN and to look up or reset your password. You can also email passwords@auhsd.us to retrieve the password.

How do I update my email address? Or change my password?

Once you are logged onto the Parent Portal, click the "Account" link in the upper-right corner of the screen. A window will open with fields for you to update your email address or your password. Edit the information and click "Submit."

Who will have access to my email address?

Email addresses provided for the Parent Portal will be used only for district communication. The Anaheim Union High School District will NOT sell or give away your email address.

Why do my spouse and I have individual accounts? Couldn't we just use the same one?

Because a child's parents may live at different addresses, access is established for each parent individually. The information available will not differ between parents of the same child.

Can my child's stepparent access my child's information?

Upon request, Parent Portal accounts can be created for any contact that you identify as a guardian, and for whom you provide complete address and telephone information.

How do I get my child's demographic information corrected?

To update information such as telephone numbers, addresses or birthplaces, please contact the Main Office at your child's school. If the update includes a change to the student's home address, please be prepared to present (or to fax) supporting documentation, such as a utility bill.

What if I have more than one child enrolled in the district?

In one viewing, you will have the opportunity to view the information of every student who has been designated as your dependent. If you have only one child in the district, the screen will automatically bring up your student's information.

Can I print out my child's information?

When printing any one of the linked pages, first place your cursor in the middle of the page and click once. Otherwise, you may print a blank page.